

# **Enhancing Your Enterprise Security**



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While it becomes easier to collect data, keeping it safe grows into a top priority. We see it across industries, we see it in the way our clients approach data privacy, and we see it in our team's effort to ensure **123FormBuilder** is **bulletproof**.

123FormBuilder is now **part of the Kiteworks family**, a company with a deeprooted commitment to security as its core mission. With its focus on secure file sharing, compliance, and data protection across all its platforms, our Kiteworks allegiance makes security its primary purpose.

As part of Kiteworks, 123FormBuilder benefits from optimized security protocols and practices designed to **protect sensitive data** at every level, strengthening its form-building solutions with Kiteworks' advanced security framework and dedication to safeguarding user information.

With **123FormBuilder Compliance**, you benefit from enterprise-grade security protocols that make data collection safe and secure. So, while we make sure your data travels safely across tools and systems, you can focus on doing business.

Let's have a look at how our highly secure system protects your data on multiple layers.



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# Protect Your Data From the Start with Advanced Security, Encryption, and Scanning

Security starts with encrypting data, preventing it from risky exposure, and constantly scanning for possible threats.



## **HIPAA Compliance Ensures Sensitive Data is Never Exposed**

We're enforcing robust security measures under **HIPAA compliance** to eliminate any potential threat to your electronic protected health information (ePHI). That's why we never add ePHI fields to any notification or confirmation emails, even if the fields are encrypted. It ensures that ePHI doesn't reach an uncontrolled environment where it could be exposed to security threats.

All data handling processes within 123FormBuilder follow HIPAA guidelines to ensure ongoing compliance and security, including:

- secure storage
- restricted access
- regular monitoring

These measures provide users with peace of mind, knowing their data is protected according to the highest standards in the healthcare industry.



## Advanced Encryption Standard (AES) 256-bit Exceeds Requirements

Data encryption is not just a feature; it's a must-have for any organization dealing with critical information. But what really matters is the level of encryption. So, we're protecting your data through an Advanced Encryption Standard (AES) of 256 bits, which not only meets but also exceeds current security and encryption standards.

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# These great companies trust us with data collection









































## It Takes A Village: Comprehensive Compliance and Protection Policies for Your Team

Your data security is only as good as the team handling the data every day. We provide extra tools to ensure your team keeps your data safe at every step.



### Improved Security Through Single Sign-On (SSO)

123FormBuilder uses **Single Sign-On (SSO)** to improve security and streamline user access across its online form-building solution. SSO allows users to log in to 123FormBuilder with a single set of secure credentials managed by their organization rather than separate usernames and passwords.

You can integrate SSO with trusted identity providers to ensure that authentication is handled through a centralized, secure system that enforces strong password policies, multi-factor authentication (MFA), and other identity management protocols.

Reduce the risk of password fatigue, leading to weak or reused passwords, and minimize the likelihood of unauthorized access to accounts.

SSO also gives administrators greater **control and visibility**, allowing them to swiftly **revoke access** if necessary and helping maintain high levels of data protection.



#### **A Powerful Password Policy**

Our system requires **strong passwords** with at least 8 characters and a combination of letters, numbers, and special characters. By default, users must change passwords every 90 days for enhanced security.

Dynamic Prefill 05



#### A 20-Minute Auto-Logout for Data Protection

Users will be automatically logged out of your platform after 20 minutes of inactivity. The 20-minute limit aligns with industry standards that aim to **prevent unauthorized access** without affecting productivity. It ensures that no sensitive data will be disclosed accidentally, even if someone leaves their workstation unattended.



#### **Brute Force Prevention to Spot Hackers**

Potential attackers often try to access your system by making as many login attempts as possible. We prevent this type of "brute force" attack by *limiting login attempts to five*. If a user exceeds five login attempts, we notify your administrator and the account owner by email, then reset the login information and password.



#### **Limited Access with Granular Permissions**

Because 123FormBuilder is a cross-functional platform, different types of users might need access to varying forms or parts of the platform. So, administrators can **grant granular permissions** to users based on their needs or responsibilities, setting up an additional level of security for your system.



#### **Activity Log to Customize What You Track**

Our activity log is constantly running in the background and enables you to retrieve information about any aspect of platform use at any time. Each client can set up a **custom log** to track form submissions, approvals, notifications, or any other necessary data.



#### **Restricted Access with Authentication**

Our system requires **authentication** with a username and password to ensure your forms and workflows are accessible only to designated users.



### **Enhanced Security through Multi-Factor Authentication**

You can set up **multi-factor authentication** to enhance your system's reliability by adding an extra step to the login process. So, in addition to entering their password, users will have to submit a unique code that they receive by email, via SMS, or on another device or app that verifies their identity.



### **Simplified Operations with Existing Identity Management**

You don't need to change your security system or make adjustments. The 123FormBuilder integrates with your existing identity management providers, such as Azure Active Directory, Google, and others. While ensuring your security is a top priority for us, we also make sure users still enjoy a seamless experience.



David Alpert
President
Continuum
Marketing

Spam form submissions all but stopped immediately with the various security features, and we can easily link lead forms to Constant Contact so that with one single form, we could capture leads that go to our clients and at the same time automatically sign-up newsletter users.









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## Optimizing Internal Security at 123FormBuilder

Security starts from within. We make sure everything we do is as secure as possible when it comes to our internal systems and processes. This protects your data and our data, too.



#### **Meeting Industry-Recognized Compliances**

We have four ISO compliances under our belt:









They all vouch for our quality and security management systems at all times. Take these as a validation that our platform's infrastructure provides the highest level of data security in the industry.



## Comprehensive NDAs, Redundant Backups, and Third-Party Scans

All our employees sign mandatory **non-disclosure agreements** (NDAs) binding them to keep any client information confidential.

**Redundant backups** ensure that even in the unlikely event of a data loss or breach, all of your data can be re-loaded and made available for your use in a short time.

Multiple systems and backups secure our entire office infrastructure, and we run **periodic scans** to guarantee that none of our internal devices is vulnerable to possible breaches.

Dynamic Prefill 08



#### **Fast Issue Detection with Automated Scans**

123FormBuilder ensures robust data protection through automated scans, **regular security audits**, and **penetration tests**. These proactive processes swiftly detect and address vulnerabilities, safeguarding sensitive user information. By simulating cyberattacks and adhering to industry standards, we provide a secure platform that aligns with privacy regulations and builds user trust.



#### **IP-Based Filtering and Security Perimeter**

**IP-based user filtering** protects your entire infrastructure by limiting user access in specific locations. It prevents employees and external users from accessing an unprotected device or network.

A security perimeter is only as strong as its weakest link. Restricting access prevents weak points from compromising your network and can include file download protection to block unauthorized data access.



#### **Up to \$5 Million Liability Insurance**

Ensure your data and systems for up to \$5 million as an add-on to the **Compliance** plan.

Secure infrastructure and processes keep your data protected. Make the most of your data and keep it safe with the security options available to you through our *Enterprise-dedicated plans*.



Adam Noble
Court Programmer
PC Cave Managing
Partner



I like how easy it is to build forms with this app, and its seamless integration with WIX for creating secure, encrypted forms, especially for handling sensitive data.



## **Customer Success Stories**



## ALLIANZ OPTIMIZES DATA SECURITY WITH 123FORMBUILDER

Allianz, a global insurance leader, partnered with 123FormBuilder to create a secure and efficient solution for managing over 110 forms and 5,000 monthly submissions across Belgium and the Netherlands. This partnership streamlined Allianz's processes, strengthened data protection, and improved responsiveness to market needs

With a focus on data security, the platform incorporated advanced features like DKIM and Domain Alias to protect sensitive customer information, improve brand consistency, and ensure regulatory compliance. It used automated workflows to minimize manual data handling, reducing risks while improving operational efficiency.



**Timothy Dracht**Product Owner
Allianz Benelux

123FormBuilder is committed to innovation and regularly updates the software with the latest features and security enhancements. This proactive approach ensures that the tool remains relevant and continues to meet the evolving needs of its users.

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Case Studies 11



#### GLACIAL MULTIMEDIA SECURES PATIENT DATA WITH 123FORMBUILDER'S HIPAA-COMPLIANT SOLUTION

To address the unique security needs of its healthcare clients, Glacial Multimedia, a leading healthcare digital marketing agency, partnered with 123FormBuilder to implement secure and scalable data management solutions.

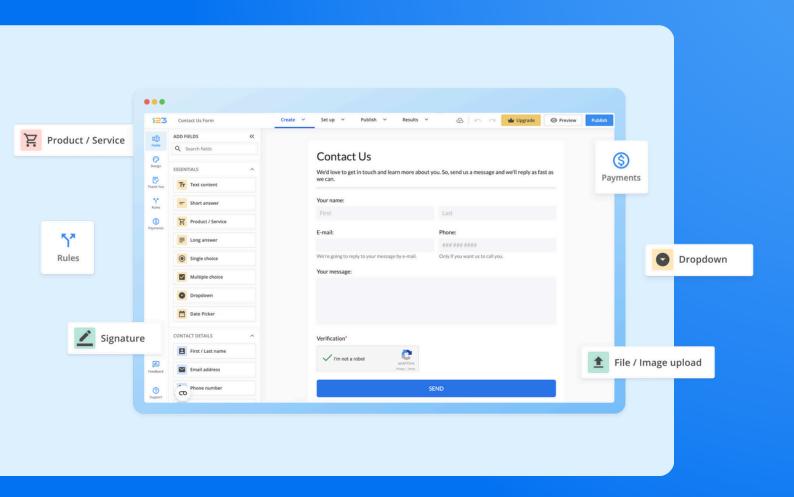
Using 123FormBuilder's HIPAA-compliant forms, Glacial ensures that all patient data collection meets strict regulatory standards, safeguarding sensitive information and maintaining legal compliance. Compliance is critical in healthcare, as it builds patient trust and protects client practices from data privacy risks.

Additionally, 123FormBuilder's platform supports customization, scalability, and versatility, enabling Glacial to create branded, white-label forms across various use cases while handling high volumes of secure submissions monthly. This partnership has improved Glacial's ability to offer secure, efficient, and compliant digital engagement solutions tailored to the needs of healthcare providers.



When working with healthcare practices, having a dependable, HIPAA compliant, and full-featured form building solution is an absolute must. 123FormBuilder has been a trusted partner in helping us provide a HIPAA compliant offering to our clients, and the versatility and customization options allow us to build branded form solutions tailored to each client's unique needs.

Case Studies 11



## Contact us for further inquiries

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